



18880 SW Martinazzi Ave  
Tualatin OR 97062  
www.tualatinoregon.gov

Billing Inquiries: (503) 691-3056  
Monday thru Friday 8:00 AM to 5:00 PM  
Email: billing@tualatin.gov

HOMER SIMPSON  
742 EVERGREEN TER  
TUALATIN, OR 97062

## 2 special message

Eligible residential customers facing hardship may receive assistance with their utility billing charges, up to \$300 per fiscal year. To be eligible for bill assistance, applicants must be a residential customer of the City with household incomes at or below 60% of the Oregon Annual Median Income for the past 60 days. Additionally, a customer may be eligible for the program if they are actively enrolled in one of the following programs: SNAP, WIC, TANF, OHP, Free and Reduced Lunch, or Public Housing Section 8 Choice.

The city has partnered with Community Action Organization of Washington County to handle the application and qualification process. Customers may apply for the program by visiting Community Action's website at <https://caowash.org/utility-assistance>. If you have questions, please call Community Action directly at 503.615.0771.

## your monthly water consumption



| billing date | due date  | previous balance | payments | adjustments | current charges | total due |
|--------------|-----------|------------------|----------|-------------|-----------------|-----------|
| 7/31/2025    | 8/20/2025 | \$189.18         | \$189.18 | \$0.00      | \$224.35        | \$224.35  |

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT



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## 1. Account Information

This section shows your account number, service address, billing period, the date of the bill, and the bill due date. You can pay your bill in a variety of ways (online, easy pay, by phone, in-person, by mail, or by dropbox).

## Statement

### account information

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ACCOUNT NUMBER: 0000000-001  
SERVICE ADDRESS: 742 EVERGREEN TER  
BILLING PERIOD: 7/1/2025 to 7/31/2025  
BILLING DATE: 7/31/2025  
DUE DATE: 8/20/2025

### meter reading – usage dates

| Meter    | Read Dates | Previous | Current | Consumption |
|----------|------------|----------|---------|-------------|
| 00000001 | 6/19-7/18  | 1098     | 1122    | 24.00       |

### CURRENT CHARGES

| DESCRIPTION                           | AMOUNT          |
|---------------------------------------|-----------------|
| Facility Charge                       | 6.85            |
| Service Charge                        | 6.94            |
| Water Usage                           | 117.36          |
| Sewer Base Fee - City of Tualatin     | 10.51           |
| Sewer Use Fee - City of Tualatin      | 7.15            |
| Sewer Base Fee - Clean Water Services | 30.41           |
| Sewer Use Fee - Clean Water Services  | 20.20           |
| Stormwater Fee - City of Tualatin     | 9.37            |
| Stormwater Fee - Clean Water Services | 2.82            |
| Road Maintenance                      | 7.74            |
| Parks Utility Fee                     | 5.00            |
| <b>TOTAL CURRENT CHARGES</b>          | <b>\$224.35</b> |

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## 2. Special Message

This section shows a different special message or reminder from the City each month. Make sure to check these out for information about annual water quality reports, backflow notices, and other important messages.

## 3. Meter Reading - Consumption and Current Charges

This section shows your charges. The Tualatin City Council established the fees, rates and charges collected for water, stormwater, sewer, road, and parks utilities in the City. These rates are set at the beginning of each fiscal year (starting July 1) and can be found on the City website.

Your previous and current water consumption, along with your meter number and the date rate the meter was read. Your "consumption" may seem like a small number, but this is because water meters measure water usage in hundred cubic feet (CCF). There are 748 gallons of water per 100 cubic feet or 1 unit. For example, if your consumption was 6, that means your household used approximately 4,488 gallons of water during the billing period.

The current charges that make up your utility bill are listed in this portion of the bill – remember, this bill is not just for your water but includes other City utilities:

Facility Charge – This charge helps to pay for upkeep and maintenance of Tualatin's water system.

Service Charge – This charge pays for account services such as meters and meter reading, billing, collection, and customer service.

Water Usage – This is the amount of water your household used during the billing cycle. The water usage charge is calculated by multiplying the set fee (a dollar amount set by City Council each year) by your water consumption, which is measured in units (100 cubic feet, or 748 gallons, equals one unit).

Sewer Base Fee – This is a flat fee per dwelling unit per month. It helps to pay for upkeep and maintenance of Tualatin's sewer system.

Sewer Use Fee – This fee is set by Clean Water Services (CWS), which, in partnership with the City, helps operate our sewer system. The sewer usage fee is calculated by multiplying the set fee (a dollar amount set by City Council each year) by your winter average water unit consumption (for new residents this multiplier is 8 until a winter average is established). It is multiplied by water consumption because most of the water leaving your home leaves through the sewer system.

Stormwater Fee – This fee helps to pay for upkeep and maintenance of Tualatin's stormwater system.

Road Maintenance Fee – This fee helps to pay for upkeep and maintenance of Tualatin's streets, sidewalks, streetlights, street trees, and right of way landscaping.

Parks Utility Fee – This fee helps to pay for upkeep and maintenance of Tualatin's parks.

## 4. Monthly Water Consumption

The graph on your bill shows your water use over the last year (prior cons) as compared to current use (current cons). Cons is just short for consumption!